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Support

Should you need to get in touch with our support team, please use [our contact form or email address](#).

Customer support code

Occasionally, we might request a *customer support code* to verify your identity. This unique code is personal and should not be shared with others.

Finding your customer support code

1. Navigate to [your account settings](#).
2. Locate your Customer Support Code as shown below:

Create another key

Customer support code

Sometimes our customer support will ask for a verification of the account. You can give them this code to verify it's you: `bakaqiv`.

iOS app

Note: We may reset your customer support code without notice. Ensure to provide the most recent code when we ask for it.

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